

**STRATFORD ARENA FACILITIES RETURN TO PLAY   
RE-OPENING GUIDELINES & PROTOCOLS**

**ASSUMPTION OF RISK**

The Corporation of the City of Stratford in collaboration with Huron Perth Health continues to monitor the COVID – 19 situation.

**Any and all users of the City’s arenas or other City facilities / buildings are reminded that these areas are being made available for use at your own risk. Note that an inherent risk of exposure to communicable diseases including but not limited to COVID-19 exists in any public places where people are present.**

As a user of the City facilities / buildings you are required to adhere to all applicable City policies, practices, procedures at all times relating to the use of public City spaces including but not limited to complying with any and all directions given by City representatives relating to COVID-19 measures.

By visiting any arena or other publicly accessible spaces you voluntarily assume any and all risks including but not limited to risk of injury, loss, damage, bodily harm, property damage, illness, death, personal harm, property loss, and possible exposure to communicable diseases including COVID-19.

We remind you of your obligations to follow the COVID-19 precautionary guidelines being recommended by various Canadian health authorities, including Huron Perth Health, Ontario Health and the Public Health Agency of Canada.

**City of Stratford COVID-19 Response Strategy**

**Return-to-Activity Plan**

The City of Stratford has developed COVID-19 Return-to-Activity protocols, in-line with the current regulations and guidelines from the Ontario Public Health Authorities.

For information and updates on the City’s plan, please visit <https://www.stratford.ca/en/play-here/covid-19-return-to-activity.aspx>

**Face Coverings**

In accordance with Huron Perth Public Health, **ALL** visitors entering the facilities **MUST** wear either a medical facemask or a non-medical face covering. Participants utilizing the ice surface are also required to wear facial coverings until they are ready to go on the ice with their helmets on.

**Physical Distancing**

Visitors are required to practice physical distancing by standing at least 2 metres (6 feet) away from any other visitor(s). All spectators are to be seated only in the designated areas. Employees will be reminded not to touch their faces and to practice physical distancing by standing at least 2 metre (6 feet) away from guests and other employees when possible. Please protect yourself, your family and your community by socially distancing from those outside your family group.

**Hand Sanitizer**

Hand sanitizer dispensers will be placed at all entrances and high contact areas. Visitors are to utilize these dispensers upon entering the building and whenever as needed. Visitors are also encouraged to wash their hands on a regular basis.

**Dressing Rooms**

Dressing rooms will be available for participants 15 minutes before the start of the rental time. Dressing rooms will be sanitized and disinfected after each use. Dressing room washrooms are open for participant use only. The showers in the dressing rooms are not permitted to be used. All dressing rooms that are not in use will be kept closed and locked. Participants must vacate the dressing rooms and facilities within 15 after the end of the rental time.

**Entering the Facilities**

Before entering a facility, all patrons must answer Yes or No to the following **Screening Questions** that will be displayed at the front entrances:

1. Do you have any of the following symptoms: fever/feverish, new or existing cough and difficulty breathing?
2. Have you traveled internationally within the last 14 days (outside Canada)?
3. Have you had close contact with a confirmed or probable COVID-19 case?
4. Have you had close contact with a person with acute respiratory illness who has been outside Canada in the last 14 days?

If individuals answer **YES** to any of the questions, screening will have failed, and the individual cannot enter the facility.

Participants will enter the facilities thru the main entrance and be asked to follow the directional signage to the dressing rooms and ice surface area. Participants are to stay in their rooms until ice is ready and they will proceed onto the ice through the designated ice entry point in a physical distanced format. Participants are to arrive no more than 15 minutes before their rental time. All participants are to arrive with no more than one parent or guardian.

**Exiting the Facilities**

Participants and parent/guardian supervisors who are within the facility will not be permitted to exit through the main entrance. Participants and parent/guardian will be asked to follow the directional signage to exit the facility thru the side designated exits. Do not re-enter the lobby area to exit the facility.

**Rental Times**

Participants are to arrive no more than 15 minutes before their rental time. All rentals include the regular 10 minutes of ice resurfacing time in the rental allotment.

There will be 15 minutes between each rental time. This time will allow for staff to sanitize and disinfect high traffic areas of the facilities (dressing rooms, entrances and exits, player’s benches, etc.) between rentals. All participants and spectators are asked to vacate the facility within 15 minutes of the rental time.

**Participant & Spectator Numbers**

A maximum of 50 combined participants, coaches, team staff, officials, and parent/guardian supervisors will be permitted in a facility.

Spectators are not permitted (exemption for one parent/guardian supervision of children).  Note that siblings of participants are considered spectators and are not permitted.

For the Rotary Complex, 30 participants are permitted to use the walking track at one time.

**Rules and Regulations**

1. All participants will be expected to follow the directional arrows and signage when moving throughout the facility.

2. All participants will be expected to use the hand sanitizer stations at the entrance and exit of the facility.

3. All participants must follow the direction of On Duty staff.

4. There is to be no sharing of water bottles. Players should maintain their own water bottle.

5. Helmets are mandatory for all users. Full face coverings are strongly recommended.

6. Benches are not to be accessed by coaching staff until actual ice time is to begin.

7. Spitting anywhere in City Facilities is strictly prohibited.

8. Purchases in the lobby area at machines or snack bar should only occur when entering the facility.

9. Staff is challenged to ensure facility cleanliness is maintained at all times. Please provide staff with adequate distancing if you absolutely must speak to the staff member.

10. In order to protect staff and our clientele, any discrepancy requiring negotiation should be put in writing immediately following the rental time and directed to the facility manager. The manager will address the concern during business hours.